

Wedding terms & conditions

Terms and conditions for weddings at Tunnels Beaches

Provisional Bookings

We are happy to hold your booking for 5 days after which time, should we have not heard back from you, the date will automatically be released.

Confirmation of your booking

Bookings will be confirmed on receipt of a non-refundable deposit of £1500, a signed booking form and a signed copy of these Terms and Conditions. This will then be acknowledged by a confirmation letter sent via email.

Payment Schedule

You are committed to pay the following:

Due Date	Item	Amount
To reserve a date	Provisional booking of 5 days	N/A
On booking	Confirmation Deposit	£1500
Within 7 days after your stay	Any adjustments	Balance/Refund of damage deposit

Payment

We accept payment by cheque, BACS transfer or debit or credit card. Cheques should be made payable to Tunnels Beaches Limited, and returned to Tunnels Beaches, Bath Place, Ilfracombe, Devon EX34 8AN. BACS transfers can be made to Barclays Bank, A/C number 40125660, Sort code 20-04-59, Tunnels Beaches Limited. IMPORTANT: please use surnames & wedding date as reference when making BACS payment. Credit card payments may be accepted with a 2% surcharge.

Booking deposit

Payment of your booking deposit (£1500) is deemed as your acceptance of our terms and conditions as detailed herein. This payment, in conjunction with signed contracts and terms and conditions, secures your booking at Tunnels Beaches, and is entirely non-refundable or transferable.

Damage deposit

Any damages caused by guests are your responsibility and we require a £500 damage deposit 4 weeks prior to your stay. The damage deposit (£500) will be refunded within 7 days following your stay, subject to any claims above that may apply.

Insurance

We strongly advise that you take out adequate insurance (holiday or wedding) to cover all costs arising from cancellation to protect both our interests. We suggest that you take out this insurance as soon as you book your stay or wedding at Tunnels Beaches, we can recommend suitable insurers.

Licenses and Timings

Our music license runs until 2am for live and amplified (DJ) music. Music MUST cease by these times. Our license to serve alcohol runs alongside the music license and therefore the bar must cease trading at 2.00am (if not shortly beforehand to allow for 'drinking up' time). We ask that all non-resident guests are encouraged to book taxis for shortly after the bar closes and the music finishes, in order that all non-resident guests have departed from Tunnels Beaches by 2.30am.

Cancellation policy

1. All deposits are non-refundable.
2. Cancellations must be made in writing.
3. Cancellation time:
 - Up to 6 months prior to date of Wedding - deposit withheld.
 - 4-6 months prior to date of Wedding - 50% of current estimated value.
 - 2-4 months prior to date of Wedding - 75% of current estimated value.
 - 2 months and less - 100% of current estimated value.

We will only cancel the booking if Tunnels Beaches has to close in circumstances beyond its control. In such an event Tunnels Beaches will refund any advance payment made, but will have no further liability to you. We reserve the right to cancel a booking if the client is more than 10 days in arrears with any payment.

Liability

Our liability will not exceed the total amount which you agree to pay us under this agreement. You will indemnify Tunnels Beaches from all claims, loss or damage affecting Tunnels Beaches, its employees or third parties caused by you, your guests, or agents under this agreement or otherwise. These Terms and the contract for Hire contain the full terms of our contract and neither party relies on any other documents or oral statements.

Force Majeure

Neither party shall have any liability under, or be deemed to be in breach of, this agreement for any delays or failures in performance of this agreement which result from circumstances beyond the reasonable control of that party. The party affected by such circumstances shall promptly notify the other party in writing when such circumstances cause a delay or failure in performance, and when they cease to do so.

Complaints and feedback

Any complaints (there have never previously been any) should be made to the on-site manager or member of the family as soon as they arise. No complaints will be entertained at the end of the hiring period, or after the guests have departed. On the other hand, any feedback you care to offer will be gratefully received.

Visits outside your booking period and deliveries

Visits to Tunnels Beaches must be by appointment only. Any deliveries (including decorations, music equipment, flowers etc) should be organised to arrive and be removed during your period of exclusive hire. Earlier deliveries may be able to be arranged by prior appointment.

Cleaning

If any extra or intensive cleaning is required after departure, guests are liable to a minimum charge of £100. This is to cover the cost of extra cleaning that may be required in the event of staining to linen, flooring, furniture, paintings and walls. This charge will only be levied in the event that it takes our team of cleaners an extra time and/or effort to clean the venue over and above normal usage.

Confetti

If you would like to use confetti, it must be bio-degradable (although not rice), and limited to real petals or bubbles. Use of confetti is strictly limited to outdoor areas.

Cars

All cars and vehicles are parked at your own risk. Tunnels Beaches does not accept any responsibility for damage to, or theft from, or theft of, vehicles parked on Estate grounds.

Transport and Taxis

Please note, and advise your guests accordingly, that it is not advisable to book taxis during the evening. Taxis should be booked well in advance. For your convenience we have detailed local taxi numbers on our preferred suppliers list but please note that we accept no responsibility for non-arrival of these taxis. We recommend that you include taxi numbers with your invitations, and ask guests to pre-book them.

Smoking

Smoking is not permitted inside the venue at any time. We ask guests to smoke outside, away from any open doors and windows and to ensure that they use the sand filled buckets for all butts. Any rubbish should be placed in appropriate bins.

Directions

Are available on our website.

Pets

We are unable to provide accommodation or provision for pets. Dogs may be brought along for the ceremony by prior arrangement only.

Children

Children are very welcome at Tunnels Beaches, although due to the nature of the roof terrace, the extent of the coastline and coves and associated risks, they should be accompanied at all times. The safety of children visiting Tunnels Beaches is wholly the responsibility of their parent/guardians.

Ceremonies.

Tunnels Beaches is licensed to hold civil ceremonies and partnerships in the garden gazebo or first floor function room.

Registrar

The availability and booking of the registrar must be confirmed and organised by yourselves. You should book the registrar as soon as you have confirmed your venue to avoid disappointment. See our website for contact information for our local Registry Office.

Music for the ceremony or reception background music

Please note that regulations imposed by the Registrar prohibit the use of 'religious music' during a wedding ceremony. If in any doubt, please check directly with them.

Toastmaster/Master of Ceremonies

You are asked to designate someone (eg Best Man or Usher) to act as informal Toastmaster.

Loss of property

We cannot be held responsible for the loss of any property at Tunnels Beaches. Security cameras are recording 24 hours for your protection.

Right of entry

We reserve the right to enter the property at any reasonable time for inspection purposes or to carry out necessary repairs or maintenance.

Tunnels Beaches has the right to update or change the terms and conditions within reason and without prior notice, in order to comply with both local council considerations and matters relating to health and safety.

I hereby agree to the above terms and conditions

Sign

Print

Date